

EWC MARS - Problem with credentials

Problem

MARS will not download data, and it shows the errors:

```
No token defined, please visit https://api.ecmwf.int/v1/key/ and copy your credentials to ~/.ecmwfapirc
No email defined, please visit https://api.ecmwf.int/v1/key/ and copy your credentials to ~/.ecmwfapirc
```

Solution

You need to configure your MARS credentials properly in order to retrieve data. Follow the steps in [EWC MARS access](#)

Related articles

- [EUMETSAT - Data Access](#)
- [EWC MARS - Problem with credentials](#)
- [EWC CDS and ADS access](#)
- [EWC MARS access](#)
- [How to use EUMETCast Terrestrial on AMT](#)